

Call Recorder



Cost effective
Call Recording
without Compromise

Call Recorder VoIP

Voice over IP recording made simple and cost effective!

The Call Recorder VoIP brings Voice over IP recording technology within reach of even the smallest application.

The Call Recorder VoIP can be used to record one IP Phone on your desk, an IP soft client on your PC or even record multiple (up to 4) IP channels.

Recording starts automatically after configuring the Call Recorder VoIP and the user-friendly software allows the user to quickly retrieve any conversation in a matter of seconds.

The Call Recorder VoIP captures not only the call itself but also metadata like phone numbers, call direction, date, time and duration of the call.

Whether you are a single user, small practice, mid-size enterprise or even a Call Center; the Call Recorder VoIP offers the right functionality for a very limited investment.



Call Recorder VoIP

Record & store all your telephone calls on your PC



vidicode

Specifications



The Call Recorder VoIP is a device that records VoIP telephone conversations to your PC. Standard 1 channel will be recorded and optional it can easily be upgraded up to 4 recording channels. From now on you never have to question what's been said!

Features

- Record calls from most IP desktop phones and soft-clients
- Automatic recording of all calls
- Advanced search on: Date, Time, Duration, Telephone numbers, Notes
- Import and export of complete archives for backup purposes
- Playback and e-mailing of recordings
- User specified display of call listing
- Notes field and Names field

Software

It is the combination of software and hardware that makes the Call Recorder VoIP into the care-free solution it was designed to be. The software automatically records your calls in the background without the need to have it active on the screen. At any time when you want to listen to the recordings you simply start the user interface and any call can be found quickly and easily. The software allows you to set a time-limit on how long calls will be stored, a useful setting to save space and to comply to privacy regulations. Furthermore there is a special "sub-archive" function that enables a supervisor to import calls from other Call Recorder VoIP systems into his own database, making the Call Recorder VoIP suitable for small and intermediate Call Centers.

Box Content

- Call Recorder VoIP II unit
- USB cable
- LAN cable
- Application CD
- Software License 1 CH
- Quick Guide

Article numbers

- 010.01210 : Call Recorder VoIP II
- 090.01203 : 1 extra recording channel
Max. 3 extra channels per Call Recorder VoIP

Technical Specifications

- Power: USB

Warranty

- 2 years

Connections

- PC: RJ45 , Ethernet
- VoIP: RJ45, Ethernet, POE bridge from LAN
- LAN: RJ45, Ethernet, POE bridge from VoIP
- USB

System requirements

- Windows 7[®] , Windows 8[®] , Windows 10[®]

Compatibility

The Call Recorder VoIP can record from SIP telephones but can also handle a number of VoIP protocols like Cisco, Unify, Avaya, Alcatel and more. Vidicode will strive to keep developing the software to record new or changed protocols, but cannot be responsible for any incompatibility due to sudden changes by PBX manufacturers. For the latest compatibility list consult the Vidicode website or ask your supplier for advice.

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