Vidicode Solutions | Communicate with ease

Vidicode is a leading manufacturer of professional Call Recorders, Voice Recorders, Fax and Voice Servers. With over 20 years design experience, we produce cost effective embedded and Linux based systems for small, medium to large sized organisations and governments. Our wide range of competitively priced products offers you a leading edge to secure profitable sales. Vidicode has distributors and resellers in over 30 countries and we are always looking and willing to expand.

Visit us at **www.vidicode.com**

Call Recorder APRESA

**Cost Effective
Call Recording
without Comprimise**

With the APRESA system, Vidicode brings a recorder platform that can match with all others where it comes to the desired reliability, but builds this reliability in a surprisingly cost effective package. The APRESA comes standard with all the most wanted functionalities and features which makes it an easy concept to use. If however you require extra functions or need integration the APRESA is flexible and Vidicode will always offer you the best way forward.

The APRESA is available in three models:
1. Complete Server with pre-installed APRESA system
2. Compact unit pre-installed up to 10 channels
3. Software only to be used on customer hardware or on a Virtual Machine

The main features are:

Records calls from VoIP extensions or trunks, Analogue lines, Digital TDM extensions, ISDN, radio or microphone signals.
Screen recording
Store on Demand
Record on Demand
Silence on Demand (for PCI-DSS Compliance
Free seating compatibility
Statistics for analysis in graph or .csv
Quick and easy search interface,
Multi level access for groups and individual users
Call tagging and commenting
Fingerprinting (authentication of files)
Encryption
Automatic system check

Complete Server

Compact unit

Software only

Special Features:

Free API available
The APRESA API is maybe the most powerful feature of all, it gives the possiblity to share data between the APRESA and third party software and control the APRESA with HTTP-post commands.

Mobile Recording
Recording mobile phones is sometimes just as important or needed as recording landlines or radio traffic. The APRESA supports several technologies suited for recording mobile phones.

Microsoft Lync ® (Skype ® for Business) recording.
The APRESA is compatible with Lync protocols so it can record from Lync installations

Quality monitoring / Agent evaluation
The APRESA can be upgraded with an agent evaluation module that supports the most needed features for Quality Management of the call agents.

Multi-site Enterprise recording.
The APRESA system can be expanded with sattelite systems that record locally and relay the recordings to a encrypted central database, thus making it possible to easily and safely use the APRESA in branch offices.
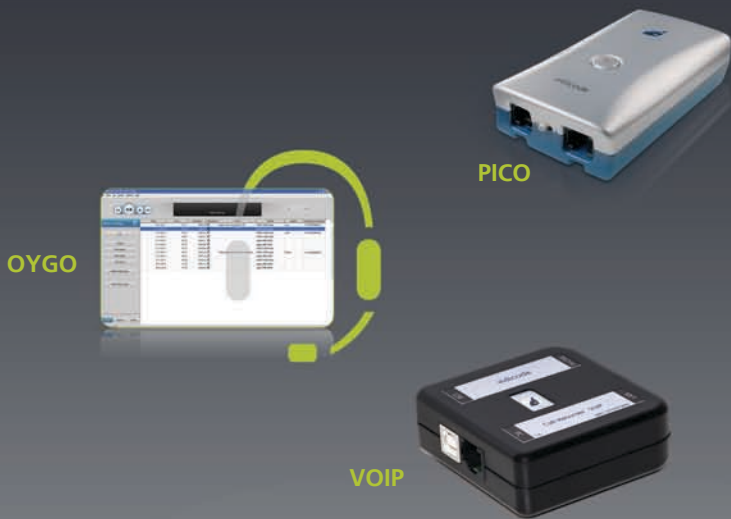
PC based recording: easy and efficient

Vidicode has three solutions for PC based recording.
All are designed to be reliable recording applications for (mostly) smaller applications.
But although the solutions are very cost effective, we did not forget advanced features like encryption,
PCI-DSS compliance and an API to facilitate integration if needed.

PICO

OYGO

VOIP

Call Recorder PICO
A small yet powerful hard- and software combination to record from analogue lines or extensions or digital phones. If needed multiple PICO units can be used to form a multi-channel system.

Call Recorder OYGO
Purely software based recording solution for recording from almost any soft-phone client / headset combination. Free 14 day trial versions available so the perfect try & buy solution.

Call Recorder VOIP
Interface + Software to record from SIP phones, VoIP soft clients and many propriety VoIP protocols. The best solution for storing VoIP calls directly on your PC.

Call Recorder Single II stand-alone

If you need a reliable single user desktop recording solution the Call Recorder Single (or the FeaturePhone 175) is the perfect fit. With its internal memory it can store many thousands of hours and the recordings can be exported by SD card or via a LAN connection.

Call Recorder Single
Available with flash memory or HDD / SSD with recording notification, optional encryption, CLID recognition. Also suited for other audio sources like radio systems or microphone recording.

SINGLE

Call Recorder Feature Phone 175
Analogue phone with integrated Call Recorder functionality and internal storage. It can export the calls via the SD card.

Call Recorder Single Digital
All the features of the Call Recorder Single, but especially designed for digital Up0 extensions or ISDN S0 lines, so for Unify (Siemens) extensions, Avaya, Aastra / DeTeWe and others.

FEATURE PHONE 175

Call Recorder Multi-line

In addition to the APRESA recorder Vidicode also developed highly specialised recorders for specific line-types. These recorders use embedded technology and are purpose built for one goal…. To provide high reliability combined with cost-effective design. All multi-line recorders have their own specific qualities. Download the separate brochures from our website.

Call Recorder QUARTO and OCTO
Four or eight channel recorders for analogue lines or audio / radio signals. Internal HDD or SSD for thousands of recording hours. The LAN access provides easy back-up and search / playback possibilities.

MULTI-LINE RECORDERS
OCTO - ISDN II - PRI

Call Recorder ISDN II
Still widely used, this recorder is the best solution to record one or multiple ISDN basic rate lines. Including recording notification messages and several special ISDN related functions it is perfect plug and play solution.

Call Recorder PRI
The Call Recorder PRI excels (like the previously mentioned units) in the ease of connecting and the straightforward setup. Up to thirty channels can be recorded simultaneously while the power consumption is less than 15 Watts

vidicode