Call Recorder

Suppose you would never forget anything

Recall every word, any time

Vidicode Call Recorders Octo and Quarto are digital recorders for 1 to 8 analogue telephone lines or other audio sources. The Call Recorders Octo | Quarto can be connected directly to the trunk line, completely independent of the PBX, or to internal extensions.

The CRs Octo | Quarto automatically record and store all telephone traffic. The recorded conversations are of prime quality and are automatically archived, including all possible relevant information (e.g. number information, date, time, etc.).
The CRs Octo | Quarto are easy to install & configure and have a very low energy consumption, combined with high reliability, for years of unattended recording and minimal "Total cost of ownership".

The CR Octo |Quarto can be fitted with any number of recording channels (Octo: 1 to 8, Quarto: 1 to 4) precisely to the organizations requirements.

- Announcing with voice messages before recording
- Recording On Demand functionality for each individual extension
- White / Black listing (internal / external call, record or do not record)
- E-mail recordings manually or automatically
- Direct marking of recordings (e.g. in case of a threat)
- Privacy/Security: protection of recording with password or optionally with hardware CryptoCard
- Optional Tap adapter or Handset adapter

Silver Line Call Recorder Octo I Quarto

vidicode

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Specifications

Features

- Records up to 4 or 8 channels simultaneously
- Real Time Audio compression on all channels
- Notification/Announcement through spoken message
- Automatic storage time control (privacy protection)
- White/Black listing
- Recording of date, time, Caller-ID, etc.
- Direct marking of calls (e.g. in case of threats)
- Multi line answering machine
- Recording in conference mode
- Pre recording
- Headset included

Optional

- Triple DES encryption (CryptoCard)
- Double capacity hard disk (41 400h)
- Fax recording
- CD recorder incl. software
- Tap adapter
- Handset adapter

Article Number:

- CR Quarto 20 700 hours: Article no. 010.01750
- CR Octo 20 700 hours: Article no. 010.01760

Technical Specifications

General
- Ambient temperature: 0° to 40°C
- Size: 19" Rack Mount case; 44 x 31,5 x 9,5 cm
- Weight: 5700 grams with CD recorder
  4600 grams without CD recorder
- Power: 90-264V~ 47-63 Hz, consumption: 15W

Connections
- Telecom: Octo 8x / Quarto 4x RJ45 on analogue lines (POTS)
- Audio: Octo 8x / Quarto 4x 3.5mm mini jack
- Network: Ethernet 10Mb / 100Mb on RJ45 UTP
- Headset: 3.5mm mini mono jack

Technical Approvals
- EMC Emissions: EN 55022:2006 / FCC Part 15
- EMC Immunity: EN 55024 :1998+A1+A2
- Safety: EN 60950 - 2003 3rd edition
- Teleco TBR21

Software

Optional: **Araña web interface**
The single user Araña software enables you, on one workstation, to access the database via a standard web browser and quickly find, download, playback or e-mail recordings. With the Araña software one can also configure the recorder, create a backup or generate and display statistical information on telephone usage in the organization. Araña can run as a Windows Service for unattended operation. The multi-user version of Araña gives access to the database to anyone who is authorized.

Optional: **Call Recorder Access System software**
This PC software can be used to archive recorded calls, create user specific archives, playback recordings, analyse statistical call data and much more.
- The solution for management of large databases
- Direct playback on the PC from remote recorders
- Integrated WAV editor (original recordings remain preserved)
- Presents graphical analyses of statistical call data
- Display of fax transmissions (optional)
- Export of recordings and archiving on external media

Optional: **RTR direct Call monitoring software**
The RTR Call Monitor software allows for monitoring ongoing telephone calls. For use in training courses in call centres, etc. Included with optional CD recorder: Quick CD Access software to quickly archive one or more recordings on the CD.
- Extensive select and search function: it is easy to make selections based on, for instance, name, date or telephone number.
- Export and conversion routines: specific telephone calls or whole selections can be exported onto CD-ROM or DVD and / or converted into a PC-WAVE format that playable on any PC.

Encryption

The optional CryptoCard allows you to encrypt recordings real-time. Without a corresponding decryption card and PIN, encrypted recordings cannot be played back. This is not only a professional way to protect conversations, it is also ideal for protecting the privacy of those involved.

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