

Suppose you would never forget anything



## Recall every word, any time

The Call Recorder ISDN II models are the ideal recording solution for small and medium sized businesses. The CR ISDN II can be connected either directly to an ISDN BRI trunk completely independent of the PBX, or to an internal ISDN extension line.

The CR ISDN II automatically records and stores all telephone traffic. The recorded conversations are of prime quality and are automatically archived, including all possible relevant information (e.g. number information, date, time, etc.).

The CR ISDN II is easy to install & configure and has a very low energy consumption, combined with high reliability, for years of unattended recording and minimal "Total cost of ownership".

The desktop and the 19" model can be fitted with any number of recording channels (1 to 4 or 1 to 8) precisely to the organizations requirement.

- Announcing with voice messages before recording
- Recording On Demand functionality for each individual extension
- White / Black listing (internal / external call, record or do not record)
- E-mail recordings manually or automatically
- Direct marking of recordings (e.g. in case of a threat)
- Privacy/Security: protection of recording with password or optionally with hardware CryptoCard



Silver Line

Call Recorder

ISDN II



# Specifications



## Features

- Records up to 8 channels simultaneously
- Real Time Audio compression on all channels
- Notification/Announcement through spoken message
- White/Black listing
- Number filters for outgoing Caller-ID
- Recording of date, time, Caller-ID, etc.
- Direct marking of calls (e.g. in case of threats)
- Use of special functions via dial codes

## Options

- Triple DES Encryption (CryptoCard)
- Double capacity hard disk (41 400 h)
- 19" Rack mount
- Fax recording
- CD recorder incl. software (only 19" model)

## Article numbers

- 1-4 channels, 20 700h: Article no 010.02110
- 8 channels, 20 700h: Article no 010.02120

## Technical specifications

### General

- Ambient temperature: 0 - 40°C
- Size (W/D/H): 26 x 19x 5,5 cm [desktop]  
44 x 31,5 x 9,5 cm [19" rack]
- Weight: 1200 grams [desktop]  
6500 grams [19" rack]
- Power: 90-264V~ 47-63Hz, consumption 15W

### Connections

- Telecom: 2x ISDN Basic rate (S0)  
4x ISDN Basic rate (S0)
- Audio: Headset on 2 connectors 3,5mm mini jack
- Network: Ethernet 10Mb / 100Mb on RJ45 UTP
- Miscellaneous: internal speaker

### Technical approvals

- EMC: EN55022 Class B  
EN55024 Class B  
FCC15 subpart B
- Safety: EN60950
- Telecom: TBR3

## Software

### Optional: Araña web interface (Single or Multi user versions)

The single user Araña software enables you, on one workstation, to access the database via a standard web browser and quickly find, download, playback or e-mail recordings. With the Araña software one can also configure the recorder, create a backup or generate and display statistical information on telephone usage in the organization. Araña can run as a Windows Service for unattended operation. The multi-user version of Araña gives access to the database for anyone who is authorized.

### Optional: Call Recorder Access System software

This PC software can be used to archive recorded calls, create user specific archives, playback recordings, analyse statistical call data and much more.

- The solution for management of large databases
- Direct playback on the PC from remote recorders
- Integrated WAV editor (original recordings remain preserved)
- Presents graphical analyses of statistical call data
- Display of fax transmissions (optional)
- Export of recordings and archiving on external media

### Optional: RTR direct Call monitoring software

The RTR Call Monitor software allows for monitoring ongoing telephone calls. For use in training courses in call centres, etc.

Included with optional CD recorder: **Quick CD Access software** to quickly archive one or more recordings on CD

- Extensive select and search function: it is easy to make selections based on, for instance, name, date or telephone number.
- Export and conversion routines: specific telephone calls or whole selections can be exported onto CD-ROM or DVD and / or converted into a PC-WAVE format that is playable on any PC.

## Encryption

The optional CryptoCard allows you to encrypt recording real-time. Without a corresponding decryption card and PIN, encrypted recordings cannot be played back. This is not only a professional way to protect conversations, it is also ideal for protecting privacy of those involved.

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