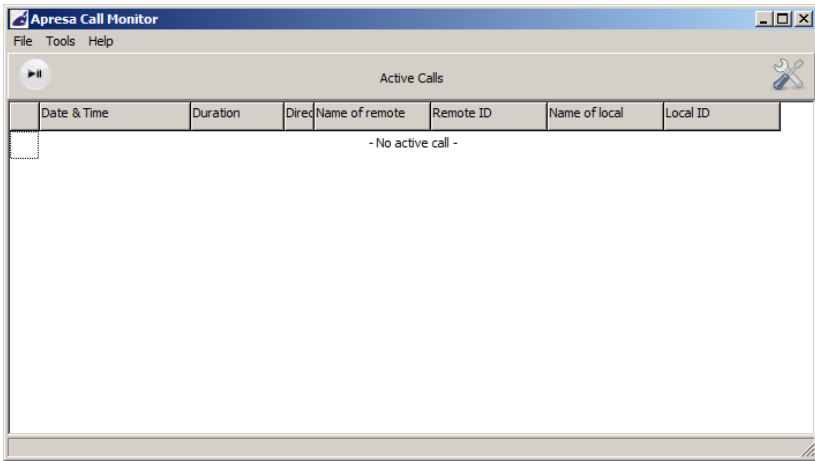


# Apresa Call Monitor Manual

V2.0  
VC2006



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# 1 Introduction

This is the manual of the Apresa Call Monitor, a client for the Vidicode Call Recorder Apresa. Apresa Call monitor is PC software that provides the possibility to listen to currently active calls in near real time.

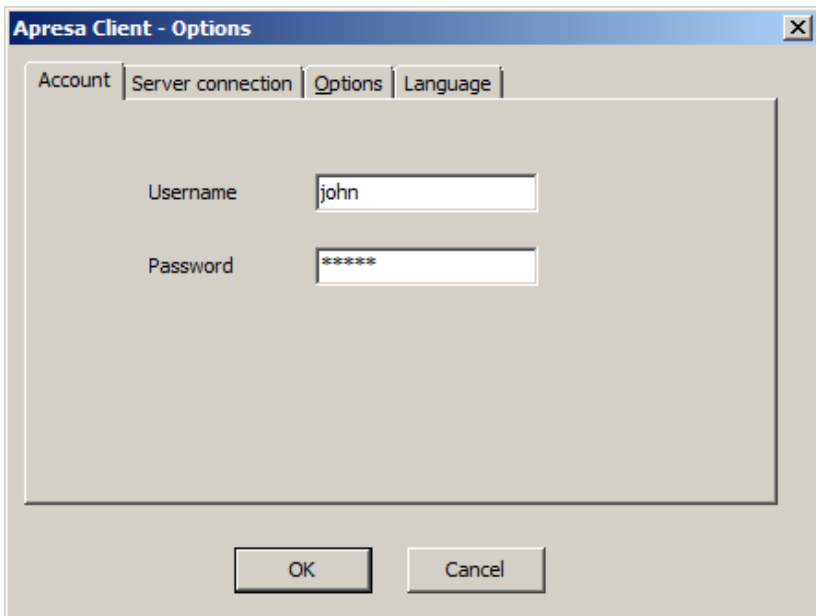
The Apresa Call monitor is PC software that communicates with the Apresa Server to get its data.

## 2 Options

To open the Options screen click on the tools button .

### 2.1 Account

Open the Account tab and insert the Username and Password you also use for the Apresa server.



The screenshot shows a dialog box titled "Apresa Client - Options". It has four tabs: "Account", "Server connection", "Options", and "Language". The "Options" tab is currently selected. Inside the dialog, there are two input fields: "Username" with the text "john" and "Password" with "\*\*\*\*\*". At the bottom of the dialog, there are two buttons: "OK" and "Cancel".

### 2.2 Server Connection

**Apresa Server IP address:** This is the IP address or IP Name of the Apresa server. If a non-default port is used, add a colon and the port number, for example: 192.168.0.99:9000

**Secured HTTPS connection:** When this option is enabled, the Apresa Client will communicate with the Apresa server using the HTTPS protocol, which makes the data transfer secure. For this option to work, the HTTPS option should also be enabled in the Apresa server.

Apresa server IP address

Secured HTTPS connection

**Options:** Automatically start monitoring when a call starts. Enable this option if you want the monitoring to start every time a call starts.

**Language:** This is where the interface language can be chosen.

Deutsch       Italiano  
 English  
 Español       Polski  
 Français

### 3 Initial server configuration

To be able to use Call monitoring, this option must be enabled on the Apresa server itself. Call monitoring uses the resources of the Apresa server and for this reason it is not enabled by default.

#### To enable Call Monitoring:

- Open the Apresa web interface and log in as Administrator
- Open the Options menu and choose Recording Settings
- Enable the option Call Monitoring
- Click Apply and let the recording component restart.

### 3.1 Call Monitoring

In the main screen, the list of active calls is displayed. This list is updated automatically when new calls begin or a call is ended. The same permission rules that apply in the Apresa web interface, also apply to the Call Monitor client.

In other words, to monitor a call you must have permission to playback the call.


	Date & Time	Duration	Dirac	Name of remote	Remote ID	Name of local	Local ID
▶▶	8-11-2011 15:34:19	0:30	☎	Mike	149	John	300

In the screen above, one call is active.

#### To start monitoring a specific call, do one of the following:

- Double click on the call
- Click the play button in the first column of the call listing

- Select the call and press the play button at the top left of the window.

The call that is currently monitored has a speaker symbol in the first column. 

**To stop monitoring a call:**

- Press the play / pause button at the top left of the Windows Small Business Server or start the monitoring of another call.